

## **2FA Default ON**

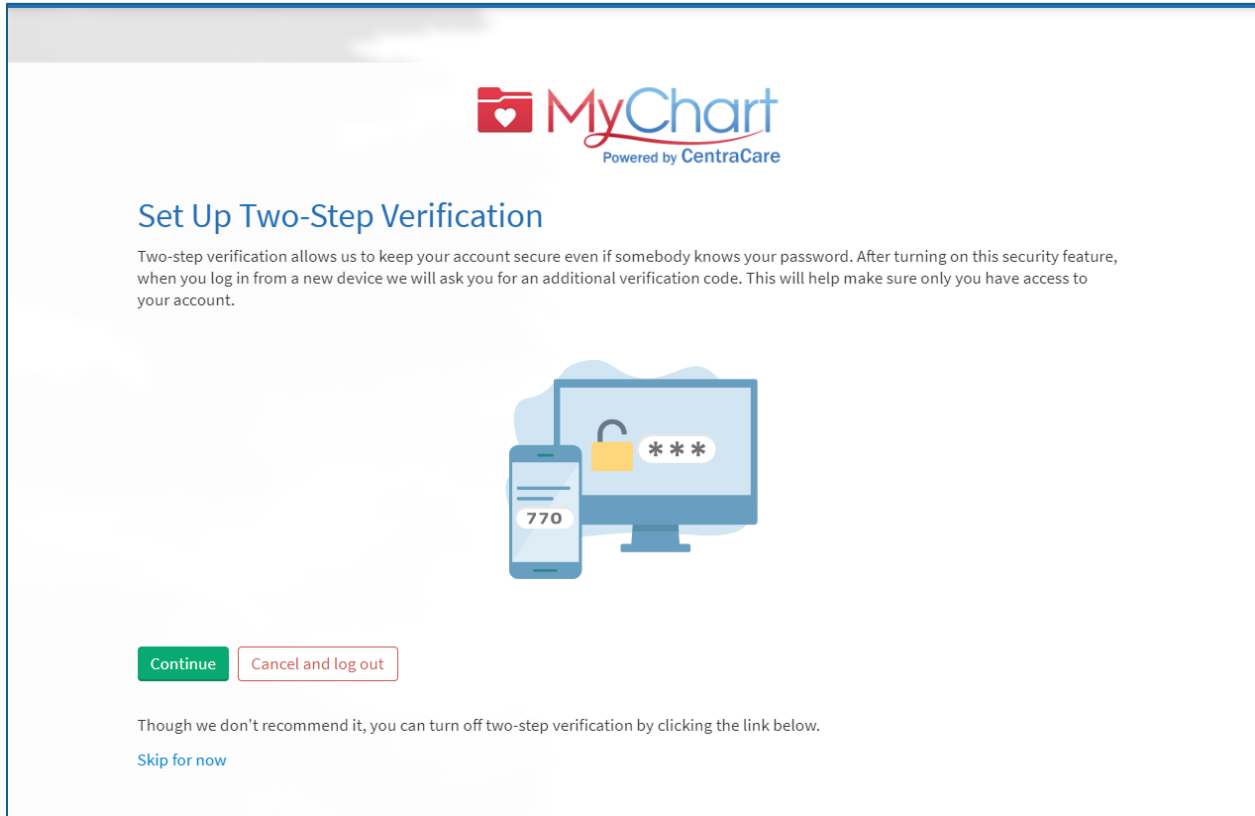
### **Change with v.May24 upgrade:**

WDF 10745 > Change from Require two-Step Verification :3- Disable by default

Change to: **4- Enabled by default.** (Two-factor authentication is enabled by default but patients can opt out if they choose. This is the default behavior.)

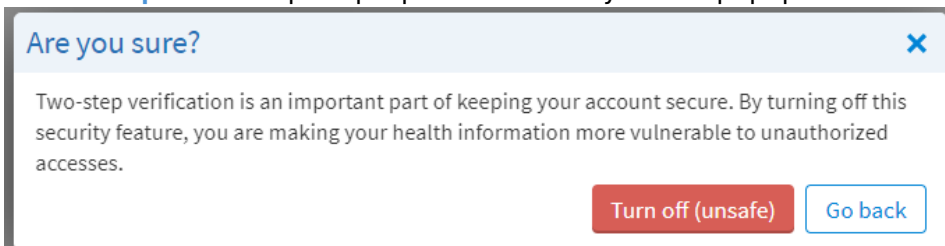
Patient workflow:

1. Patient logs into MYC and presented with the Set Up Two-Step Verification screen

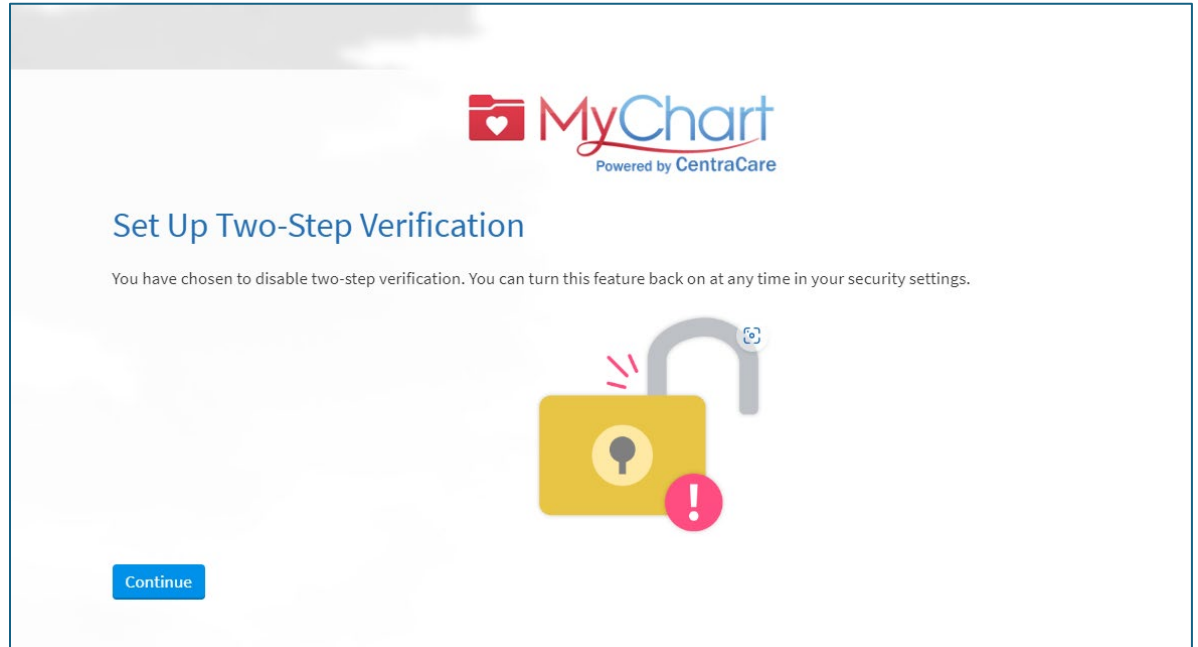


### **OPTIONS:**

1. **Cancel and Log out** Logs patient out of MyChart back to the login page. When patient logs in they were be prompted again to the Set up Two Step Verification screen.
2. **Skip for Now:** prompts patient with Are you sure popup



- Patient clicks Turn off (unsafe) and presented with the this screen.

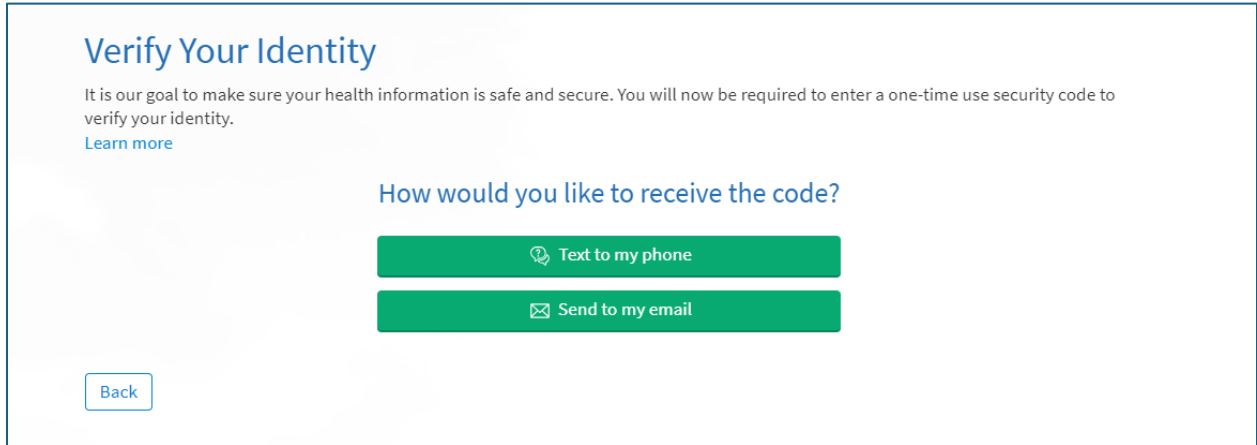


- **Continue** agrees to turning off 2FA. When patient logs out and back in, the 2FA screen is bypassed.

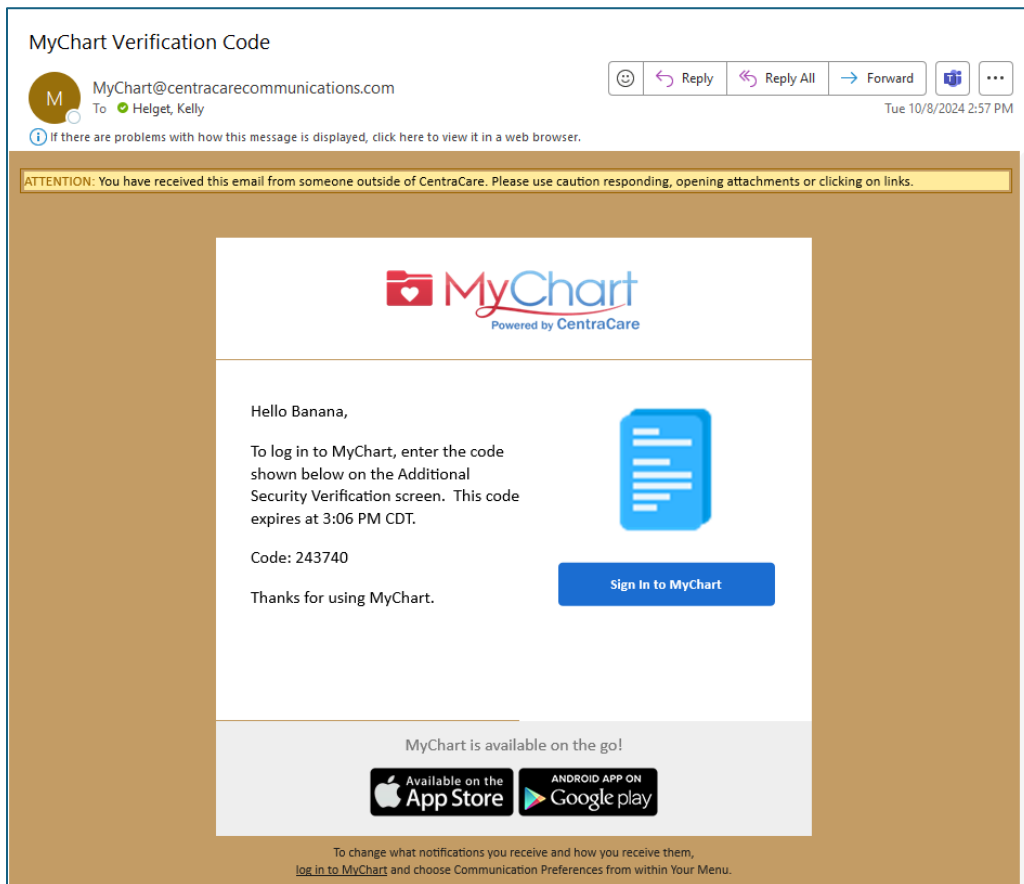
3. **Continue** patient is prompted to verify their identity (WDF 10746= yes) An enrollment workflow appears to prompt patients to review their email address and phone number the first time they log in after the Require Two-Step Verification (I WDF 10745) field is changed either Enabled by Default or Always Enabled.

A screenshot of the MyChart interface for identity verification. At the top right is the MyChart logo with the text "Powered by CentraCare". The main heading is "Verify Your Identity". Below the heading is a note: "\*Indicates a required field." A paragraph follows: "Two-step verification uses the contact information we have on file to verify your identity. Before we begin, please make sure the information below is up to date." There are two input fields: "Your email" with the value "grubera@centracare.com" and "Your mobile phone" with the value "320-333-5656". At the bottom are two buttons: a green "Continue" button and a blue "Back" button.

When patient select **continue** they are asked how they would like to receive the code, Email or Text can be selected.



Verification email screenshot:



Patient is prompted to enter Verification code that was sent via email or SMS.

MyChart  
Powered by CentraCare

## Verify Your Identity

\* Indicates a required field.  
We've sent a security code to helgetk@centracare.com.  
[Learn more](#)

Enter your code below to continue.

\*Enter Code  
243740

Skip this step next time

[Verify](#)

Didn't receive the code?  
[Resend code](#)

**Verify.** If code is correct, they are brought to their home page within MyChart. Patient is asked to verify with every login unless they check the box to **skip this step next time**.

**Days to remember browser (WDF 10711) = 90.** (Determines how often patients must complete the secondary validation for MyChart login on the website. Enter a number of days after which patients are required to complete secondary validation. Note that during signup, password reset, and password expiration workflows, patients must always complete secondary validation. If a patient clears their browser cookies, they must complete secondary validation again)

**Days to remember Mobile (WDF 10713) = Blank.** Determines how often patients must complete the secondary validation for MyChart login on the mobile app. Enter a number of days after which patients are required to complete secondary validation. Note that during signup, password reset, and password expiration workflows, patients must always complete secondary validation. Also note that this field must be set to 1 or greater if you allow patients to use MyChart for Apple Watch. If left blank the value will default to Days to Remember Browser (WDF 10711) (90 days)